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----- Original Message -----

**Subject:**Fwd: Re: BRC Sewer Access Charge

**Date:**Fri, 03 Aug 2012 14:58:27 +1000

**From:**Ray <[ray@carterproperties.com.au](mailto:ray@carterproperties.com.au)>

**To:**Dilip Dutta <[Dilip.Dutta@water.nsw.gov.au](mailto:Dilip.Dutta@water.nsw.gov.au)>

hello again Mr Dutta

it must be obvious to yourself that we are being grossly overcharged for the sewer access and surely you could acknowledge that.

Just because we have been trying to get justice on this issue for eight years surely does not diminish our case.

We are charged hundreds of times more than we should be as you would have observed which contravenes every fairness provision

of every instrument that brought this charge into being and now administers it.

Could you please let me know where I am wrong on this issue?

If you cannot do this could you explain why every fairness provision is contravened in regard to Sewer Access

Charge imposed on our properties in Bathurst. Please.

regards

Ray Carter

233 College Rd

Bathurst

----- Original Message -----

**Subject:**Re: BRC Sewer Access Charge

**Date:**Fri, 03 Aug 2012 14:39:12 +1000

**From:**Ray <[ray@carterproperties.com.au](mailto:ray@carterproperties.com.au)>

**To:**Dilip Dutta <[Dilip.Dutta@water.nsw.gov.au](mailto:Dilip.Dutta@water.nsw.gov.au)>

Dear Mr Dutta

Dilip Dutta <[Dilip.Dutta@water.nsw.gov.au](mailto:Dilip.Dutta@water.nsw.gov.au)>

Could you please go to the page labelled, The SPIN , on our website [bathurstsewer.com](http://bathurstsewer.com) or direct to <http://bathurstsewer.com/The-SPIN.php>

On this page what is described is how Bathurst Regional Council staff has gone about convincing Councillors and the Dept of Water that their method is correct when in fact it is most probably charging us on an illegal basis.

Is this part of your overview of compliance or not ?

regards  
Ray Carter

On 3/08/2012 2:25 PM, Dilip Dutta wrote:

Dear Mr Carter

Thanks for your email regarding Bathurst Council's sewer access charge.

As discussed over the telephone, the NSW Best-Practice Management Guidelines 2007 have been prepared pursuant to section 409 of the *Local Government Act 1993* to provide guidance to local water utilities (LWUs) for sustainable management and continual improvement of their water supply and sewerage services. Any LWU wishing to pay a dividend from the surplus of its water supply and sewerage business or seeking financial assistance under the Country Towns Water Supply and Sewerage Program must demonstrate its substantial compliance with these guidelines.

I understand that the issue in respect to Bathurst Council's sewer access charges for your properties has been raised on numerous occasions with the water portfolio Ministers since 2004 and accordingly the Ministers have responded to the matters raised by you. I appreciate that the recent responses provided have not met your expectations. However, as no new issues have been raised in you current correspondence, I am unable to assist you any further.

Yours sincerely

**Dilip Dutta**

Manager Utility Planning

NSW Office of Water  
Level 17, 227 Elizabeth Street

GPO Box 3889 Sydney NSW 2001

**T:** 02 8281 7372 **M:** 0408 206 789

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E: [dilip.dutta@water.nsw.gov.au](mailto:dilip.dutta@water.nsw.gov.au)

W: [www.water.nsw.gov.au](http://www.water.nsw.gov.au)

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From: [ray@carterproperties.com.au](mailto:ray@carterproperties.com.au) [<mailto:ray@carterproperties.com.au>]  
Sent: Tuesday, 17 July 2012 8:42 AM  
To: Dilip Dutta  
Subject: BRC Sewer Access Charge

Dilip Dutta  
t: (02) 8281 7372  
e: [dilip.dutta@water.nsw.gov.au](mailto:dilip.dutta@water.nsw.gov.au)

NSW Department of Primary Industries | NSW Office of Water

Level 18 | 227 Elizabeth Street | Sydney NSW 2001

GPO Box 3889 | Sydney NSW 2001

Dear Mr Dutta

I have battled the Bathurst Regional Council for eight years in their unfair application to Sewer and Water Charges to 15 non res. properties and have this summarised on my website ..... [www.bathurstsewer.com](http://www.bathurstsewer.com)

The following is from the Guidelines but Council does not comply with the following :-

Indicators to Demonstrate Achievement of Outcome Tools & Resources

COAG/NCP/NWI/Statutory

Requirements

(1) (2) (3) (4)

§ Appropriate sewer usage charge/kL.

§ Access charge that is reflective of the cost of providing these sewerage services.

Attached is our hydraulic engineers report on the matter. The reason we are charged so highly for sewer access is that Council point blank refuse

us access to the provision in their management plan , their approved adopted policy which is the only way the load put on the sewer can be

assessed for fair charging.

Does this issue come into your jurisdiction and are the Guidelines for this issue enforceable Council has told me they are merely guidelines

regards

Ray Carter

0407258882

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